

## Meadow Crossing Mailbox Peeling Issue – Warranty Process

If a homeowner has a peeling issue with the mailbox post and/or crossbar, the homeowner should contact the manufacturer, Whitehall Products LLC, directly at 800-728-5449 or email one of the representatives below:

Tracy Boardwell - tboardwell@whitehallproducts.com
Sue Biegalle - sbiegalle@whitehallproducts.com
Nanette Chorny - nchorny@whitehallproducts.com

If there are any issues that are not covered under warranty by the manufacturer, the manufacturer will extend a 50% discount (off suggested retail at that time) to the homeowner.

Whitehall Products will require the homeowner to provide information (as shown below) to be able to determine if the item can be replaced.

## Whitehall Products, LLC Image Requirements for Mailbox Warranty Claim



Image of Front & Left Side

Image of Front & Right Side



Image of Production Date Sticker (if available)

Image of Inside of Front Door